

PRIVACY POLICY

Sundata is a privately owned company offering complete IT solutions incorporating hardware, software and services. These range from tailored software solutions to complex network infrastructures.

Your privacy is important to Sundata. We are committed to protecting your personal information and only handle it in accordance with the new Privacy Act.

The personal information we collect from you (such as name, position, email) is used to maintain our working relationship, such as:-

- quote or provide our products and services
- record communications for sales processes, project management and accounting
- keep you informed about IT products and services via newsletters and direct mail
- invite you to IT and social events
- include you in surveys regarding our service
- send you Christmas Cards and other company communications

We will always provide an option for you to opt-out of any marketing activities. However, please feel free to contact us now or at any time in the future if you do not wish to be our database or mailing lists.

We may need to provide your personal information to companies outside of Sundata such as:-

- distributors, vendors, and OEMs for licensing and warranty purposes
- contractors/consultants and Sundata Business Partners where assistance is required for queries, projects and research
- courier companies as the contact for shipment of goods

If we provide your details to contractors/consultants, Sundata will require them to sign a Privacy Statement to protect that information.

We will not provide or sell your personal information for any unauthorised, unrelated, or unlawful use.

Sundata will make every effort to keep our records accurate and up to date by making appropriate corrections, deletions and additions.

Sundata uses firewall technology to protect its internal networks and databases holding your personal information from loss, unauthorised access, use, modification or disclosure, and against other misuse.

You can access your personal information by sending us a written request.

You can visit our web site (www.sundata.com.au) and browse the site without disclosing your personal information. Sundata only uses software that makes a record of your visit to log information for statistical purposes (ie the user's IP address, date/time, forwarding page, requested page, and browser version). No attempt is made to identify users of their browsing activities. Sundata does not collect information using cookies on our web site.

If you wish to subscribe to our newsletters or submit a query via email (from addresses on our web site), the details you provide will only be used for the stated purpose, and will not be disclosed to parties outside of Sundata without your consent. Due to the risks associated with using the internet as the transmission medium please feel free to provide these details by phone (07 3004 7333) or facsimile (07 3255 0552).

Please direct any enquiries or requests to Kon Kakanis, Director, by telephone 07 3004 7323 or email kkakanis@sundata.com.au.



LISTEN. RESPOND. DELIVER.

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