

CASE STUDY

THE CLIENT – Norton Gold Fields Ltd.

ASX listed Norton Gold Fields Limited [NGF] is one of Australia's largest gold producers. Since listing in September 2005 NGF has assembled a highly experienced board and management team to direct the operations of the business.

The company's goals are to become a significant Australian mining corporation through strategic acquisitions. The first step to achieving this was acquiring the Paddington Gold Mine in 2007 with Mt Morgan, and Middlemount projects also well under way.

NGF is a fast paced company with high ambition and direction expecting significant growth over the coming years.

THE CHALLENGE

NGF recently re-located to the South Brisbane precinct. This was the ideal opportunity to establish systems to better enable their business success. Some of these services included improved and more reliable access to email, communication services and localised data storage.

The team at NGF possesses a focussed set of skills in the mining sector but lack skills in the IT arena. Designing and deploying such a solution was beyond the teams' scope. Part of the deployment would also require complex migration from the existing unstructured systems to the new platform. The cost of acquiring such in house skills was seen to be high and would be significantly underutilized upon project completion.

The key objective for NGF was to put in place a cost effective, low maintenance solution that would be agile enough to adapt with the business.

THE SOLUTION

As a trusted advisor Sundata was tasked with the job of designing a solution to meet NGF's business requirements. This resulted in an infrastructure built on proven technologies from IBM, Microsoft and Symantec. Taking this one step further, Sundata is engaged in providing a fully managed service to keep the IT infrastructure running smoothly.

The SunActive managed service includes:

- Monitoring of key system services.
- Maintenance of operating systems.
- Housing of the server and backup drive.
- Backup management, including tape rotation and offsite storage.

The managed service is coupled with pre paid hours which cover additional services required by the team at NGF.

THE BENEFIT

NGF is reaping benefits from this solution in a range of areas. Firstly the business has access to reliable and critical services such as email and data storage which enable staff efficiency. The team can focus on the tasks at hand and drive the business forward. Another major benefit is the reduction in operational costs by taking away the need to have in house IT skills.

Sundata has filled this gap with our experienced engineers. NGF have also lowered their business risk and gained peace of mind knowing that our engineers are proactively monitoring and maintaining NGF systems. Sundata's SunActive managed services solution has taken the pain out of managing and maintaining the IT infrastructure.

ABOUT SUNDATA

Sundata was founded in 1986 and is headquartered in Brisbane, Australia. The experience of our team and focus on customer service has evolved into an organization that supports clients all over Australia. Currently over 150 corporate, government and school clients look to us to provide quality products, service and advice.

We specialise in providing IT services to medium to large enterprise clients across all industries and government departments. Our knowledge and expertise allow us to provide exceptional service and value to our clients.

Our approach in what we offer our clients remains consistent with the simplicity of our business ethos:

LISTEN. RESPOND. DELIVER.

For More information regarding this case study, please contact:

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